

# Device Compatibility Guide

## eSIM Support by Manufacturer

*Always there. Even when your signal isn't.*

**Important:** Your phone must be carrier-unlocked to use Shadow's backup eSIM service. A locked device is restricted to its original carrier and cannot activate a secondary eSIM line. Contact your carrier or check your device settings to confirm your unlock status before signing up.

**LEGEND**    Yes = Supported    No = Not supported    Dual = Two active eSIMs    - = Not applicable

### Apple iPhone

*US models from iPhone 14 onward are eSIM-only. Older models pair one nano-SIM with eSIM support.*

Model	eSIM	Physical SIM	Dual eSIM	Notes
iPhone 17, 17 Plus, 17 Pro, 17 Pro Max, iPhone Air	Dual eSIM	US: None	Dual	eSIM-only in US
iPhone 16e	Dual eSIM	US: None	Dual	eSIM-only in US
iPhone 16, 16 Plus, 16 Pro, 16 Pro Max	Dual eSIM	US: None	Dual	eSIM-only in US
iPhone 15, 15 Plus, 15 Pro, 15 Pro Max	Dual eSIM	US: None	Dual	eSIM-only in US
iPhone 14, 14 Plus, 14 Pro, 14 Pro Max	Dual eSIM	US: None	Dual	eSIM-only in US
iPhone 13, 13 mini, 13 Pro, 13 Pro Max	Dual eSIM	Yes	Dual	First iPhones with dual eSIM
iPhone 12, 12 mini, 12 Pro, 12 Pro Max	Yes	Yes	No	
iPhone 11, 11 Pro, 11 Pro Max	Yes	Yes	No	
iPhone SE (3rd gen, 2022)	Yes	Yes	No	
iPhone SE (2nd gen, 2020)	Yes	Yes	No	
iPhone XS, XS Max, XR	Yes	Yes	No	First iPhones with eSIM
iPhone X and earlier	No	-	-	Not compatible

### Samsung Galaxy

*eSIM spans S, Z Fold, Z Flip, Note, and select A series. S24 and newer support two simultaneous active eSIMs. Chinese, Hong Kong, and Taiwan variants often ship without eSIM.*

Series	Compatible Models	Physical SIM	eSIM	Dual eSIM
Galaxy S26 (new)	S26, S26+, S26 Ultra	Yes	Yes	Dual
Galaxy S25	S25, S25+, S25 Ultra, S25 Edge, S25 FE	Yes	Yes	Dual
Galaxy S24	S24, S24+, S24 Ultra, S24 FE	Yes	Yes	Dual
Galaxy S23	S23, S23+, S23 Ultra, S23 FE	Yes	Yes	No
Galaxy S22	S22, S22+, S22 Ultra	Yes	Yes	No
Galaxy S21	S21, S21+, S21 Ultra	Yes	Yes	No

Series	Compatible Models	Physical SIM	eSIM	Dual eSIM
Galaxy S20	S20, S20+, S20 Ultra (select regions)	Yes	Yes	No
Galaxy Z Fold	Fold through Fold7	Yes	Yes	No
Galaxy Z Flip	Flip through Flip7, Flip7 FE	Yes	Yes	No
Galaxy Note	Note20, Note20 Ultra	Yes	Yes	No
<b>Galaxy A57 5G (new)</b>	A57 5G	Yes	Yes	No
<b>Galaxy A37 5G (new)</b>	A37 5G	Yes	Yes	No
Galaxy A (select)	A54 5G, A34 5G, A45 5G (select regions)	Yes	Yes	No
Galaxy A (no eSIM)	A14, A24, A50, A51, A52 & most older A models	-	No	-

Rows marked (new) released 2026. Galaxy S26 supports dual eSIM (active simultaneously), matching the S24/S25 generation. Galaxy A37 5G and A57 5G carry physical SIM + eSIM; dual eSIM active not supported on A-series.

## Google Pixel

US Pixel 10 series are eSIM-only. Pixel 7 and later support dual eSIM where the carrier allows it.

Model	eSIM	Physical SIM	Dual eSIM	Notes
Pixel 10, 10 Pro, 10 Pro XL	Yes	US: None	Dual	eSIM-only in US
Pixel 9, 9 Pro, 9 Pro XL, 9 Pro Fold	Yes	Yes	Dual	
Pixel 8, 8 Pro, 8a	Yes	Yes	Dual	
Pixel 7, 7 Pro, 7a	Yes	Yes	Dual	Carrier dependent
Pixel 6, 6 Pro, 6a	Yes	Yes	No	
Pixel 5, 5a	Yes	Yes	No	
Pixel 4, 4 XL, 4a, 4a 5G	Yes	Yes	No	
Pixel 3, 3 XL, 3a, 3a XL	Yes	Yes	No	Some regional exclusions
Pixel 2, 2 XL	Yes	Yes	No	Google Fi only
Pixel 1 (2016)	No	-	-	Not compatible

## Motorola

eSIM concentrated in Razr, Edge, and select Moto G lines. Nearly all models pair one nano-SIM with one active eSIM. True dual eSIM (no physical SIM) not yet standard. Availability varies significantly by carrier and region.

Series	Compatible Models	Physical SIM	eSIM
<b>Razr (2026) (new)</b>	Razr Ultra 2026, Razr+ 2026, Razr 2026	Yes	Yes
<b>Razr Fold (2026) (new)</b>	Razr Fold 2026 (book-style foldable)	Yes	Yes
<b>Edge (2026) (new)</b>	Edge 70, Edge 70 Pro, Edge 70 Fusion, Edge 70 Fusion+	Yes	Yes
Razr (2025)	Razr Ultra 2025, Razr+ 2025, Razr 60, Razr 60 Ultra	Yes	Yes
Razr (2024)	Razr 2024, Razr+ 2024, Razr 50, Razr 50 Ultra	Yes	Yes
Razr (2023)	Razr 40, Razr 40 Ultra	Yes	Yes
Razr (2019-2022)	Razr 5G, Razr (2019)	Yes	Yes
Edge (2025)	Edge 60, Edge 60 Pro, Edge 60 Fusion, Edge 60 Stylus	Yes	Yes

Series	Compatible Models	Physical SIM	eSIM
Edge (2024)	Edge 50, Edge 50 Pro, Edge 50 Ultra, Edge 50 Fusion, Edge 50 Neo, Edge (2024)	Yes	Yes
Edge (2023)	Edge 40, Edge 40 Pro, Edge 40 Neo, Edge (2023)	Yes	Yes
Edge (2020-2022)	Edge, Edge+, Edge 20 series (select regions)	Yes	Yes
Moto G (2025)	Moto G (2025), Moto G75, Moto G Power (2025)	Yes	Yes
Moto G (2024)	Moto G (2024), Moto G34, Moto G85, Moto G Power 5G (2024), Moto G Stylus 5G (2024)	Yes	Yes
Moto G (2023)	Moto G53, Moto G54, Moto G84, Moto G35	Yes	Yes
ThinkPhone	ThinkPhone, ThinkPhone 25	Yes	Yes
Older / Budget	Moto G Power, G Play, G Pure, G Stylus (2023 and earlier, most)	-	No

Rows marked (new) released or announced 2026. Razr 2026 lineup (Razr, Razr+, Razr Ultra) and the all-new book-style Razr Fold 2026 carry eSIM + physical SIM; pre-orders open May 14, available May 21. Edge 70 series launched globally Q1-Q2 2026; all variants include eSIM alongside a nano-SIM slot.

## OnePlus

eSIM available on flagship and mid-flagship lines (numbered series and Open). Nord series does NOT support eSIM. Critical: Chinese model variants of every OnePlus lack the eSIM hardware chip entirely - only US/global variants are compatible. Phones purchased directly from OnePlus.com ship unlocked.

Series	Compatible Models	Physical SIM	eSIM	Notes
OnePlus 15 (2026)	OnePlus 15	Yes	Yes	Released Jan 2026; US unlocked
OnePlus 15R (2026)	OnePlus 15R	Yes	Yes	Released Jan 2026; US unlocked
OnePlus 13 (2025)	OnePlus 13, 13R, 13T	Yes	Yes	Global/US variants only
OnePlus 12 (2024)	OnePlus 12, 12R	Yes	Yes	Global/US variants only
OnePlus Open (2023)	OnePlus Open	Yes	Yes	Book-style foldable
OnePlus 11 (2023)	OnePlus 11	Yes	Yes	North America confirmed
OnePlus 10 (2022)	OnePlus 10 Pro, 10T	Yes	Yes	Select markets; verify before purchase
Nord series	Nord 4, Nord 3, CE series, etc.	Yes	No	No eSIM on any Nord model
OnePlus 9 & older	9, 9 Pro, 8 series, 7 series and earlier	Yes	No	Not compatible

Chinese variants of OnePlus 12, 13, and 15 lack eSIM hardware entirely - this cannot be resolved with a firmware flash. Always verify the model number before purchase: US/global units (e.g., PHB110, CPH2581) include eSIM; CN units (e.g., PJX110) do not.

**Quick eSIM Check:** Dial **#06#** on your phone. If an EID number appears on screen, your device supports eSIM and is compatible with Shadow.