

# Device Compatibility Guide

eSIM Support by Manufacturer

*Always there. Even when your signal isn't.*

**Important:** Your phone must be **carrier-unlocked** to use Shadow's backup eSIM service. A locked device is restricted to its original carrier and cannot activate a secondary eSIM line. Contact your carrier or check your device settings to confirm your unlock status before signing up.

LEGEND	✓ Supported	✗ Not supported	■ Dual eSIM active	— Not applicable
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## ■ Apple iPhone

*US models from iPhone 14 onward are eSIM-only. Older models pair one nano-SIM with eSIM support.*

Model	eSIM	Physical SIM	Dual eSIM	Notes
iPhone 17, 17 Plus, 17 Pro, 17 Pro Max, iPhone Air	Dual eSIM	US: None	■ Yes	eSIM-only in US
iPhone 16e	Dual eSIM	US: None	■ Yes	eSIM-only in US
iPhone 16, 16 Plus, 16 Pro, 16 Pro Max	Dual eSIM	US: None	■ Yes	eSIM-only in US
iPhone 15, 15 Plus, 15 Pro, 15 Pro Max	Dual eSIM	US: None	■ Yes	eSIM-only in US
iPhone 14, 14 Plus, 14 Pro, 14 Pro Max	Dual eSIM	US: None	■ Yes	eSIM-only in US
iPhone 13, 13 mini, 13 Pro, 13 Pro Max	Dual eSIM	Yes	■ Yes	First iPhones with dual eSIM
iPhone 12, 12 mini, 12 Pro, 12 Pro Max	✓ Yes	Yes	No	
iPhone 11, 11 Pro, 11 Pro Max	✓ Yes	Yes	No	
iPhone SE (3rd gen, 2022)	✓ Yes	Yes	No	
iPhone SE (2nd gen, 2020)	✓ Yes	Yes	No	
iPhone XS, XS Max, XR	✓ Yes	Yes	No	First iPhones with eSIM
iPhone X and earlier	✗ None	—	—	Not compatible

## ■ Samsung Galaxy

*eSIM spans S, Z Fold, Z Flip, Note, and select A series. S24 and newer support two simultaneous active eSIMs. Chinese, Hong Kong, and Taiwan variants often ship without eSIM.*

Series	Compatible Models	Physical SIM	eSIM	Dual eSIM
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<b>Galaxy S25</b>	S25, S25+, S25 Ultra, S25 Edge, S25 FE	✓ Yes	✓ Yes	■ Yes
<b>Galaxy S24</b>	S24, S24+, S24 Ultra, S24 FE	✓ Yes	✓ Yes	■ Yes
<b>Galaxy S23</b>	S23, S23+, S23 Ultra, S23 FE	✓ Yes	✓ Yes	No
<b>Galaxy S22</b>	S22, S22+, S22 Ultra	✓ Yes	✓ Yes	No
<b>Galaxy S21</b>	S21, S21+, S21 Ultra	✓ Yes	✓ Yes	No
<b>Galaxy S20</b>	S20, S20+, S20 Ultra (select regions)	✓ Yes	✓ Yes	No
<b>Galaxy Z Fold</b>	Fold through Fold7	✓ Yes	✓ Yes	No
<b>Galaxy Z Flip</b>	Flip through Flip7, Flip7 FE	✓ Yes	✓ Yes	No
<b>Galaxy Note</b>	Note20, Note20 Ultra	✓ Yes	✓ Yes	No
<b>Galaxy A (select)</b>	A54 5G, A34 5G, A45 5G (select regions)	✓ Yes	✓ Yes	No
<b>Galaxy A (no eSIM)</b>	A14, A24, A50, A51, A52 & most older A models	—	✗ None	—

## ■ Google Pixel

US Pixel 10 series are eSIM-only. Pixel 7 and later support dual eSIM where the carrier allows it.

Model	eSIM	Physical SIM	Dual eSIM	Notes
Pixel 10, 10 Pro, 10 Pro XL	✓ Yes	US: None	■ Yes	eSIM-only in US
Pixel 9, 9 Pro, 9 Pro XL, 9 Pro Fold	✓ Yes	Yes	■ Yes	
Pixel 8, 8 Pro, 8a	✓ Yes	Yes	■ Yes	
Pixel 7, 7 Pro, 7a	✓ Yes	Yes	■ Yes	Carrier dependent
Pixel 6, 6 Pro, 6a	✓ Yes	Yes	No	
Pixel 5, 5a	✓ Yes	Yes	No	
Pixel 4, 4 XL, 4a, 4a 5G	✓ Yes	Yes	No	
Pixel 3, 3 XL, 3a, 3a XL	✓ Yes	Yes	No	Some regional exclusions
Pixel 2, 2 XL	✓ Yes	Yes	No	Google Fi only
Pixel 1 (2016)	✗ None	—	—	Not compatible

## ■ Motorola

eSIM concentrated in Razr, Edge, and select Moto G lines. Nearly all models pair one nano-SIM with one active eSIM. True dual eSIM (no physical SIM) not yet standard. Availability varies significantly by carrier and region.

Series	Compatible Models	Physical SIM	eSIM
<b>Razr (2025)</b>	Razr Ultra 2025, Razr+ 2025, Razr 60, Razr 60 Ultra	✓ Yes	✓ Yes
<b>Razr (2024)</b>	Razr 2024, Razr+ 2024, Razr 50, Razr 50 Ultra	✓ Yes	✓ Yes

<b>Razr (2023)</b>	Razr 40, Razr 40 Ultra	✓ Yes	✓ Yes
<b>Razr (2019–2022)</b>	Razr 5G, Razr (2019)	✓ Yes	✓ Yes
<b>Edge (2025)</b>	Edge 60, Edge 60 Pro, Edge 60 Fusion, Edge 60 Stylus	✓ Yes	✓ Yes
<b>Edge (2024)</b>	Edge 50, Edge 50 Pro, Edge 50 Ultra, Edge 50 Fusion, Edge 50 Neo, Edge (2024)	✓ Yes	✓ Yes
<b>Edge (2023)</b>	Edge 40, Edge 40 Pro, Edge 40 Neo, Edge (2023)	✓ Yes	✓ Yes
<b>Edge (2020–2022)</b>	Edge, Edge+, Edge 20 series (select regions)	✓ Yes	✓ Yes
<b>Moto G (2025)</b>	Moto G (2025), Moto G75, Moto G Power (2025)	✓ Yes	✓ Yes
<b>Moto G (2024)</b>	Moto G (2024), Moto G34, Moto G85, Moto G Power 5G (2024), Moto G Stylus 5G (2024)	✓ Yes	✓ Yes
<b>Moto G (2023)</b>	Moto G53, Moto G54, Moto G84, Moto G35	✓ Yes	✓ Yes
<b>ThinkPhone</b>	ThinkPhone, ThinkPhone 25	✓ Yes	✓ Yes
<b>Older/Budget Moto G</b>	G Power, G Play, G Pure, G Stylus (2023 and earlier, most)	—	✗ None



**Quick eSIM Check:** Dial **#06#** on your phone. If an **EID number** appears on screen, your device supports eSIM and is compatible with Shadow.